

Terms and Privacy Policy

General conditions of the hotel.

1. Subscription terms

1.1. The terms are valid for the person (hereinafter the Client) and the purchase environment www.wildeapartments.ee (hereinafter Wilde Guest Apartment Reservation

environment) between the owner of TAMT OÜ and Wilde Apartments through the booking environment for the purchase of services and products

on legal relations.

1.2. In addition to these conditions, Wilde Apartments is governed by the booking environment for purchasing services and products

legal relations arising in the Republic of Estonia.

1.3. Transactions in the booking environment must be made by a person with an active legal capacity of at least 18 years of age. Performed by a non-compliant person

The consequences of orders are the responsibility of the person who has paid the payment using a bank account or a credit card.

2. Price information

2.1. All prices are in euros and no VAT is added to the price.

2.2. Keep an eye on selected price information. Prepayment is mandatory for some prices. If you cancel your prepayment

condition of the price, then the hotel has the right not to return the prepaid amount.

2.3. If a room or a room has not been paid in advance, it must be done upon arrival.

3. Payment terms for pre-paid products

3.1. The service / product purchased by the customer at Wilde Apartments via the booking environment must be charged to the selected customer

the cost of the service. By paying a fee, the customer confirms that he has read all the booking conditions of the service provider

through the terms and conditions made and made available to them.

3.2. Payment made in the online booking environment will be made by credit card payments.

Immediately after the card payment has been made, the customer must click the "return merchant" button to register the payment immediately

to ".

4. Ordering and order confirmation

4.1. When making a booking, please enter the name, telephone number, e-mail, address, arrival date and number of the subscription system.

Your order is confirmed upon receipt of your order confirmation.

5. Cancellation, modification and refund of the order

5.1. Accommodation and accommodation packages are subject to different conditions for cancellation and refunds for accommodation and packages.

Conditions for changing and canceling accommodation and accommodation packages are listed in the booking

the price list of accommodation and / or accommodation chosen in the environment. If you cancel the prepayment price, then the hotel is entitled

not pay back the prepaid amount.

5.2. The validity of the accommodation and / or accommodation package is the date of the beginning and end of the accommodation and / or accommodation package. Exceeds the period of validity

The accommodation and / or accommodation package is invalid and is not subject to return or exchange.

5.3. To make an order, please make a new order and cancel the previous one. The new order may have changed the price and available room

category.

5.4. Guaranteed Subscription Terms: All orders must be guaranteed by credit card and kept on the day of arrival.

Day by day (until 12:00 PM). The order can be canceled free of charge until 14:00 on the previous day, in case of later cancellation or

In case of non arrival, the customer is required to pay the first night's cost.

5.5 Conditions for unconventional order: Unordered order is kept at 14:00 on the day of arrival. Late arrival

we request an order with a credit card.

6. Confidentiality

6.1. In the online booking environment, the personal data submitted for the order and the purchase is confidential

processed in accordance with the requirements of the Personal Data Act. TAMT OÜ does not disclose customer personal information to third parties

without the Customer's consent.

7. Hotel's obligations to the visitor and additional information about the hotel

7.1. Upon receipt of a room confirmation, but it turns out that the property can not provide you with a room, the property is required

offer you a better apartment without a surcharge, or a room with the same level in a hostel or hotel.

7.2. Arrival and departure. The ordered apartment is in use on your arrival day from 15:00 on the day of departure at 12:00.

7.3. Smoking rules. Our guest apartments are non-smoking.

7.4. Pets are not allowed.

7.5. Children's pricing policy. Children from 0-2 years old are free of charge. Children from 2 years of age will be charged an adult. We can offer you if you wish

baby cot and free of charge.

7.6. Parking is possible and free of charge for the customer.

8. Other

8.1 Disputes arising from the ordering and purchasing of services between the Customer and Wilde Guest Apartments

negotiated. In the event of non-fulfillment of the agreement, the Client has the right to apply for the protection of his rights to the Consumer Protection Board.

In resolving disputes and matters not specified in these conditions, the Republic of Estonia shall apply the legislation in force.

Data

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